

CEDOS Indicators					
Category	PI Ref	PI Description	2004 / 05	2005 / 06	Change in Performance
Business Support	CEDOS BS01	No. of enquiries	920.00	647.00	
	CEDOS BS01a	web based enquiries	N/a	63.00	
	CEDOS BS01b	enquiries per 1,000 businesses	74.42	67.39	
	CEDOS BS02	Businesses receiving 1 to 1 assistance	N/a	70.00	
	CEDOS BS02a	Businesses given 1 to 1 assistance per 1,000 businesses	N/a	7.29	
	CEDOS BS04	Business start-ups supported	52.00	19.00	
	CEDOS BS04a	Business start-ups supported per 1,000 businesses	4.21	1.97	
	CEDOS BS05	Direct jobs created	848.00	458.00	
	CEDOS BS05a	Direct jobs created per 1,000 businesses	68.59	47.71	
	CEDOS BS06	Direct jobs safeguarded	16.00	300.00	
	CEDOS BS06a	Direct jobs safeguarded per 1,000 businesses	0.75	31.20	
	CEDOS BS07	Cost per job created / safeguarded	N/a	500.00	
	CEDOS BS08a	% very satisfied with service	76.00	57.47	
	CEDOS BS08b	% satisfied with service	19.00	27.58	
	CEDOS BS08c	% neither satisfied nor dissatisfied with service	4.00	5.75	
	CEDOS BS08d	% dissatisfied with service	1.00	2.30	
	CEDOS BS08e	% very dissatisfied with service	0.00	6.90	

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Category	PI Ref	PI Description	2004 / 05	2005 / 06	Change in Performance	
Business Land and Premises	Business Incubators	CEDOS BI01	No. of units provided	N/a	39.00	
		CEDOS BI02	Workspace area provided	N/a	1700.00	
		CEDOS BI03	Average % occupancy rate	N/a	46.00	
		CEDOS BI04	Jobs supported	N/a	30.00	
		CEDOS BI04a	Jobs per sq m of floorspace	N/a	56.60	
		CEDOS BI05	Average age of businesses	N/a	1.00	
		CEDOS BI06	% increase in jobs	N/a	30.00	
	Business Units (Non-Managed) Provided by the Local Authority	CEDOS BUP01	Units provided	69.00	69.00	➡
		CEDOS BUP02	workspace provided	6680.00	6680.00	➡
		CEDOS BUP03	average % occupancy rate	87.60	84.90	✖
		CEDOS BUP04	No. of jobs	112.50	62.00	✖
		CEDOS BUP04a	Jobs per sq m of floorspace	0.05	N/a	
		CEDOS BUP05a	gross cost per job	1342.00	784.70	✔
		CEDOS BUP05b	Gross cost per sq m of floorspace	927.00	620.57	✔
		CEDOS BUP06a	net cost per job	22.60	20.43	✔
		CEDOS BUP06b	Net cost per sq m of floorspace	15.60	16.16	✖
	Employment Sites Supported	CEDOS ESS01	Employment sites supported	N/a	1.00	
		CEDOS ESS02	Area of employment sites prepared	N/a	8.00	
		CEDOS ESS02a	% of ESS02 that is reclaimed brownfield land	N/a	40.00	

Appendix C

CEDOS Indicators					
Category	PI Ref	PI Description	2004 / 05	2005 / 06	Change in Performance
Inward Investment	CEDOS II01	No. of enquiries	N/a	158.00	
	CEDOS II01a	No. of web-based enquiries	N/a	7.00	
	CEDOS II01b	Enquiries per 10,000 econ. active pop.	N/a	7.19	
	CEDOS II01c	Web-based enquiries per 10,000 econ. active pop.	N/a	0.31	
	CEDOS II02	No. of inward investments	15.00	13.00	↓ X
	CEDOS II02a	Inward investments per 10,000 econ. active pop.	0.70	0.59	↓ X
	CEDOS II04	Direct jobs created	176.50	349.00	↑ ✓
	CEDOS II04a	Direct jobs created per 10,000 econ. active pop.	8.28	15.89	↑ ✓
	CEDOS II06	Cost per job created / safeguarded	451.00	247.83	↓ ✓
	CEDOS II07a	% very satisfied with service	N/a	0.00	
	CEDOS II07b	% satisfied with service	N/a	100.00	
	CEDOS II07c	% neither satisfied nor dissatisfied with service	N/a	0.00	
	CEDOS II07d	% dissatisfied with service	N/a	0.00	
	CEDOS II07e	% very dissatisfied with service	N/a	0.00	